



PERQUIMANS COUNTY EMERGENCY SERVICES

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Jonathan A. Nixon, Director

PRESS RELEASE – EMERGENCY SERVICES ADMINISTRATIVE TEAM TRAINING

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Over the past two years, Perquimans County Emergency Services has made a focused commitment to improve the level of care that we provide to the citizens and visitors of our county. This has taken a tremendous level of dedication and support from the public, our elected officials, and our staff.

In February 2017, the Perquimans County 911 Center began using Emergency Medical Dispatch (EMD) in an effort to better screen 911 calls. EMD uses a series of questions to determine the exact nature of a call, provide instructions to callers on how to care for someone until help arrives, and prioritizes calls based on severity. This ensures the most appropriate resource makes it to you or your loved one as quickly as possible.

In January 2018, Perquimans County EMS began responding to EMS calls at the Paramedic level. With this change, the level of care our clinicians are able to provide increased significantly. Between the advanced procedures, advanced medications, and enhanced training, we have invested significantly in our efforts to provide the highest level of care possible to everyone that calls 911.

And now, we are proud to announce that earlier this month, our entire EMS and 911 administrative teams have completed the EMS Officer I course through College of the Albemarle. This course is designed to provide training that enhances the knowledge and capabilities of our administrative team. We are proud of this accomplishment, as it shows a continued commitment to those who we serve. This training allows our staff to better handle situations and support the needs of all of our employees, which allows us to provide better care to the public.

We will continue to adapt and learn, always working to be better than the day before. We do this because we believe in the value of providing quality service, and will never stop learning and striving to be at the forefront of best practices for caring for those that need us most.